



50 Hanson Street, Corryong Vic 3707
(PO Box 144, Corryong, Vic 3707)
Phone: 02 6076 1992
Email: admin@bushfestival.com.au

TERMS AND CONDITIONS

- 'You' and 'Your' refers to the customer.
- 'We', 'Us', 'Our', 'MFSRBF', 'Event Organiser' and 'Official' refers to The Man From Snowy

River Bush Festival Inc., its employees, contractors, appointed officials, volunteers and authorised persons.

- 'Ticket', 'Pass' refers to MFSRBF 'Wristband'.

This agreement means these terms and conditions and any other conditions specified by Us on Our website and booking forms. Passes (wristband) are sold or provided (including any resale or subsequent assignment) on the express condition that the holder is bound by the rules & regulations issued by the event organiser The Man From Snowy River Bush Festival Inc ABN 75429038591

("the organisers"). By purchasing or wearing a Pass you agree to be bound by the Terms and Conditions contained herein and on the The Man From Snowy River Bush Festival website.

Passes are sold, and entry to the Festival is provided, subject to the following –

TICKETING

NO REFUND POLICY:

- The Man From Snowy River Bush Festival ("the Festival") cannot guarantee refunds or exchanges of tickets or camping, except if the festival has been cancelled or rescheduled or where Australian consumer Law applies.
- The Festival is an all-weather event and will not be cancelled except on the advice of emergency services in extreme conditions, or State Government Health Department directive.
- The Festival reserves the right to cancel or change certain events due to weather or safety issues in which case no refund or exchange is applicable.
- No refunds will be made if you choose for any reason not to attend the Festival.
- Medical Exception: In accordance with the applicable Live Performance Australia Code of Practice for Event Ticketing. Refunds on serious medical grounds may be applicable. These refunds need to be applied for in writing no later than 30 days after the close of the Festival. Any requests for refunds received after this date will not be accepted.
- For full Ticketing Codes of Practice, please visit www.liveperformance.com.au
- The purchase of this ticket is your acknowledgement of understanding that activities, entertainment, events and competitions in the festival's program involve an element of risk for spectators.
- Conditions of Sale: All ticket and camping purchases may not be re sold, other than utilising Humantix our ticket sales platform which will be open 6 weeks before the festival to allow this to occur.
- COVID concerns are not grounds for a refund. The Man From Snowy River Bush Festival and associated events will be conducted under the Victorian Covid 19 Public Events Framework/guidelines and any restrictions imposed by Public Health at the time of the MFSR Bush Festival. Our refund policy will only be amended based on those directives.

CHARGES:

- We reserve the right to charge a fee for the following:
- Booking fee of \$6.20: includes credit card surcharges and administrative costs
- Pass Replacement: \$20 fee for the replacement of lost, destroyed or stolen wristbands or hard copy Passes.

LIABILITY

The purchase of Passes is your acknowledgement of understanding that activities, entertainment, events and competitions in the festival's program involve an element of risk for spectators. MFSRBF takes no responsibility for loss or damage to personal property. All attendees enter the venue at their own risk and to the maximum extent permitted by the law, MFSRBF, its employees and all other persons involved in the organisation, sponsorship and promotion of the Event accept no liability for any injury, loss, claims, costs, expenses or damage (collectively "Claims") which may be suffered or incurred or which may arise directly or indirectly in



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respect to the supply of goods or services, or the passholders attendance at the Event, including liability for negligence.

MFSRBF, its employees and all other persons involved in the organisation, sponsorship and promotion of the event accept no liability for death or personal injury howsoever caused. By purchasing or obtaining a Festival wristband each and every attendee indemnifies MFSRBF in respect of all Claims made in connection with their attendance at the Event and, to the full extent permitted by law, each patron releases and discharges MFSRBF, its employees and all other persons involved in the organisation, sponsorship and promotion of the Event, from all such Claims.

PROOF OF AGE

The MFSRBF is open to all ages. Valid proof of age is required for all 18+ passholders at the Main Gate. You may be asked and must have proof of age photo ID to purchase or consume alcohol in the Festival Site. We reserve the right to evict any Adult found providing alcohol for underage drinkers OR any underage person (or persons unable to provide proof of age ID) if found trying to purchase or consuming alcohol.

CAMPING

You **MUST PURCHASE** a minimum of a 4-Day Adult Pass to be eligible for camping at both Banjo's and Clancy's Campgrounds. No Wristband No Camping.

Every person camping on the site during the MFSRBF must have a valid Festival pass. Camping is only permitted in designated areas and not beyond the marked perimeter. The MFSRBF will not be responsible for any belongings left behind. All campsites must be vacated by 10am Monday 14th April 2025.

ACCESS TO CAMP SITES

Access to Clancy's Overflow Camp Is Corner of Donaldson St and Stock Route. (Opp Saleyards)

Access to Golf Course Camping: MONDAY 7th April opens 8am – Only via Stock Route Gate # 7. Access to Golf Course Camping access through main entrance off Strezlecki Way, Gate #1. Arrivals After Hours (after 6pm) – Late arriving Campers **MUST** Park Up on the Old Netball Courts (access from Strezlecki Way – Main Entrance) & wait for Camping Marshalls next morning to escort you to your campsite. (From 8am).

VEHICLES PER CAMP SITE

Banjoes Camping – Sites allow parking for one vehicle **ONLY**.

Clancy's Overflow Camping – Sites allow parking for 2 vehicles only.

Additional parking is available on the Old Netball Courts adjacent to Strezlecki Way.

GENERATORS

Only quiet generators are allowed. All generators from must be turned off from 10pm to 6am daily.

GROUPS

Any groups of 10 camps or more please contact Festival before arrival. Holding campsites for groups/ friends is not permitted. It is recommended that campers wishing to camp together arrive in convoy.

CAMPFIRES

All open fires are to be contained within a fire pit. It is recommended that campers BYO Fire Pit for use on your camp site. (NO BON FIRES PERMITTED on camp sites or on fairways. PLEASE DO NOT USE PALLETS/TIMBER WITH NAILS)

All campsites and campfires must be cleared & rubbish removed to rubbish pickup points before departure.

GARBAGE BINS & COLLECTION



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Please use rubbish bins and bags provided at specific collection points – DO NOT SHIFT OR REMOVE BINS.

ANIMALS AT FESTIVAL

Absolutely NO HORSES permitted on the Banjo's Golf Course at any time. Horses that are not competing at the Festival are NOT allowed in Challenge camp areas or on festival grounds. DOGS are ONLY allowed in the camping areas. DOGS ARE NOT ALLOWED into the Festival grounds unless they are official Service Dogs and/ or accepted entrants in the Dog Jump event or Working Cattle Dog Championships.

Dogs must be kept quiet and on a leash at all times. (Please leave tied up or contained at your campsite) Owners are to demonstrate responsible pet ownership and MUST CLEAN UP after them.

SECURITY

Security will intermittently patrol throughout the Golf Course after hours.

Campers experiencing security issues prior to Thursday must contact the Golf Club or Police. CCTV Cameras are operational at various points over the Festival. Note – There is no storage available at the Festival.

PROHIBITED ITEMS

You cannot bring the following items into the Festival grounds: alcohol, drugs, glass, illegal substances, dogs or any other items which the organisers consider dangerous or inappropriate.

BEHAVIOUR

You must ensure that You and Your invitees act in an orderly manner when attending the Event or in Campsites. We may refuse entry or evict you or any of your invitees if they are behaving in a disorderly, offensive, threatening or inappropriate manner towards any person.

Any person behaving in a drunken, disorderly manner that causes disruption or danger to any other person or property within the Festival grounds, Golf Course or Competitor Camping areas are subject to removal from the Grounds.

REFUSAL OF ENTRY

The organisers may refuse you entry into or remove you from the Festival if you –

- refuse to allow the Officials or their representatives to inspect bags, containers and vehicles at the Festival.
- fail to follow instructions from a Festival Official
- disrupt the Festival or campers attending the Festival in any way.
- interfere with the enjoyment, comfort or safety of other persons at the Festival.
- have acquired a stolen or counterfeit Pass.
- are an under-age drinker
- do not obey the terms and conditions
- or if the organisers suspect you of any of the above.

DIRECTIONS OF MFSRBF OFFICIALS

You must follow the reasonable directions of MFSRBF Officials as required and comply with the law at all times during the event.



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ALCOHOL

The Festival venue is fully licensed and only alcohol purchased from bars at the Festival may be consumed on site. BYO alcohol is not permitted within the Festival venue and will be

confiscated.

You must be of legal age (18 years) to purchase and consume alcohol at the Festival.

We reserve the right to evict patrons who disobey or break Responsible Service of Alcohol legislation and the law. Copies of the liquor licence are located at the Stockmen's Bar in the Festival precinct and must be adhered to.

COPYRIGHT

Patrons may be photographed and/or filmed at the Event and that these images may be used for a variety of printed, online and broadcast promotional and/or internal purposes in relation to the Event. If patrons do not wish to be photographed or filmed for these purposes, they must advise the photographer/camera operator direct.

Sound/video recordings of performances cannot be made without prior written consent of MFSRBF.

Photographs taken at the Event cannot be published without prior consent of MFSRBF.

RECORDED IMAGES

MFSRBF reserves the right to use official photographs, video, or other digital media ("photo") taken at the event in any and all of its publications, including web-based publications, without payment or other consideration. This shall apply in perpetuity.

The MFSRBF reserves the right to edit, alter, copy, exhibit, publish, or distribute these photos for any lawful purpose. In addition, the MFSRBF does not require the subject's approval for use of material wherein the likeness appears. The subject shall have no right to royalties or other compensation arising or related to the use of the photo.

CHAIRS

DO NOT leave vacant chairs on the Rodeo Mound. DO NOT place chairs between seat rows or aisle on the Rodeo Mound. You MUST follow any and all direction regarding placement & removal of chairs.

Any camping chair/s left or tied together on the Rodeo mound may be removed with NO responsibility to the MFSRBF organisers or representatives. PLEASE NOTE – THIS WILL BE ENFORCED.

Festival Organisers, or representatives will not be liable for any issues caused because from failure to comply with these instructions.

SIGNAGE

By attending this Festival you AGREE to obey all signs, notices or directions given by Festival officials, Security and Police or Emergency officers. The purchase or wearing of a MFSR Festival Pass is your acknowledgement of understanding and agreement to comply with all Terms and Conditions as listed above.